



## **Walk-In Policy**

Location: \_\_\_\_ Gilbert Office \_\_\_\_ Chandler Office

Desert Shores Pediatrics is a by appointment office and strives to maintain an efficient schedule. By making an appointment, we are able to balance all patient needs and wait times appropriately.

Upon arrival to our office without an appointment, you will be charged an additional walk-in fee of \$150 unless your child is seen on an emergent basis. This fee is your responsibility if your insurance fails to cover this charge.

Your child will be assessed to determine the urgency level of their condition. We may then schedule your child an appropriate appointment time slot or work you in as time allows, or you may be asked to return at another time or day for any non-urgent issues. After assessment, while waiting, if your child's condition changes, please inform the staff immediately and your child will be reassessed to determine their ability to continue to wait. Wait times will vary depending on your child's urgency level.

By signing this form, if you choose to leave prior to your child's assessment or prior to a full medical evaluation (unless a scheduled time is given to return), you acknowledge your refusal to be seen for a full evaluation by a provider here. This decision may result in an adverse outcome for your child, and you understand the dangers and risks of your decision to leave prior to a full medical evaluation. By leaving, you release Desert Shores Pediatrics, P.C., and its staff, from all responsibility for any consequences to your child by leaving prior to a full evaluation.

Maintaining a schedule helps us continue to provide quality medical care.

Thank you for your understanding as we partner together to provide the best care possible.

Medical Concern Today: \_\_\_\_\_

Today's Date: \_\_\_\_\_

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Parent/Guardian Signature: \_\_\_\_\_

Parent/Guardian Printed Name: \_\_\_\_\_